

MERIT solutions

INTEGRITY. QUALITY. VALUE.

Pricing Options	Bronze	Bronze+	Silver	Gold	Professional	Complete
Monthly Fee (CDN \$)	\$25	\$30	\$39.95	\$59.95	\$79.95	\$99.95
Setup Fee	Free	Free	Free	Free	Free	Free
Contract Term	All hosting contracts are on a rolling month to month term and charged in Canadian Funds. No locked contracts. GST applies to all services.					
Features						
Located within a feature rich high quality Datacenter	151 Front Street is home to more than 150 telecommunications companies and is one of North America's most connected buildings with 9 unique fibre-optic networks, 25 diverse entrances, and more than 7,000 strands of fibre. Your business will be more connected than ever before.					
Hosting for Business	We provide hosting for production business websites only. Personal sites, adult content, controversial content, or development sites are not permitted.					
Dell PowerEdge Servers	We utilize Dell PowerEdge Servers including RAID technology, multiple processor cores, redundant power supplies, and over 2GB of RAM					
Gigabit Technology Network	1000mbit infrastructure for internal server communications					
100% Network Uptime	Network connectivity, power and environment					
99.7% Site Uptime	Please see the Service Level Agreement for details					
Web site Disk Space	100 MB	250 MB	500 MB	750 MB	1000 MB	1500 MB
Bandwidth	2 GB	3 GB	4 GB	6 GB	8 GB	10 GB
Dedicated IP			Opt	Opt	Opt	Opt
Domains						
www.domain.com & domain.com	Y	Y	Y	Y	Y	Y
Domains	1	1	1	2	3	5
Subdomains	-	-	1	2	3	5
Domain Aliases	2	5	10	15	20	25
Custom DNS records	Y	Y	Y	Y	Y	Y
E-Mail						
POP3 Accounts	5	10	20	30	45	60
Space Per Mailbox	250 MB	250 MB	250 MB	250 MB	250 MB	250 MB
Per message limit	20 MB	20 MB	20 MB	20 MB	20 MB	20 MB
Auto Responders	Y	Y	Y	Y	Y	Y
Aliases/Forwarders	5	10	20	30	45	60
Multiple Recipient Address	-	1	2	5	10	20
MRA Members (per MRA)	-	10	20	30	50	75
Web based e-mail	Y	Y	Y	Y	Y	Y
Virus Scanning / Anti-Spam	Y	Y	Y	Y	Y	Y
Backup Mail Servers	Y	Y	Y	Y	Y	Y

FTP						
FTP User Accounts	1	3	5	15	25	40
Security & Backups						
Private SSL Certificate	Opt	Opt	Opt	Opt	Opt	Opt
Secure SSL Control Panel	Y	Y	Y	Y	Y	Y
Daily Web Site Backups	Y	Y	Y	Y	Y	Y
Daily Database Backups	Y	Y	Y	Y	Y	Y
Virus Scanning	Scanned twice: Gateway / perimeter (network level) and on each server.					
Developer Resources						
ASP.NET	-	-	-	1	1	2
Classic ASP	Y	Y	Y	Y	Y	Y
Tomcat 5 / JSP	-	-	Opt	Opt	Opt	Opt
PHP 4.x	-	-	Y	Y	Y	Y
PHP 5.x	-	-	Y	Y	Y	Y
Password Protected Folders	-	-	Y	Y	Y	Y
Global.asa	Y	Y	Y	Y	Y	Y
Custom 404 Pages	-	-	-	Y	Y	Y
MIME Editor	-	-	-	Y	Y	Y
Access to Raw Log Files	Y	Y	Y	Y	Y	Y
Persits ASPemail	Y	Y	Y	Y	Y	Y
Persits ASPpdf	Y	Y	Y	Y	Y	Y
Persits ASPencrypt	Y	Y	Y	Y	Y	Y
Persits ASPupload & Xupload	Y	Y	Y	Y	Y	Y
ServerObjects Aspmail & ASPimage	Y	Y	Y	Y	Y	Y
Databases						
ODBC DSN's	-	1	2	3	5	10
MS Access DB's	-	Y	Y	Y	Y	Y
MySQL DB's	-	-	1	2	3	5
MS SQL Server 2000	-	-	Opt	Opt	Opt	Opt
DB Usernames (per DB)	-	-	2	5	10	10
IP Based Remote Admin	-	-	Opt	Opt	Opt	Opt
Website Statistics						
Basic Rolling 30 Day Bandwidth Stats	Y	Y	Y	Y	Y	Y
Access to Raw Log Files	Y	Y	Y	Y	Y	Y
SmarterTools Smarter Stats	Opt	Opt	1	2	3	5
Billing and Account Control						
Online Invoicing	Y	Y	Y	Y	Y	Y
Online hosting control panel	Y	Y	Y	Y	Y	Y
VISA / Mastercard	Y	Y	Y	Y	Y	Y
Email Invoices	Y	Y	Y	Y	Y	Y

Additional Features (monthly charge)						
Additional Bandwidth (/ gb)	\$6	\$6	\$5	\$5	\$4	\$4
Additional Space (/ 50 mb)	\$5	\$5	\$5	\$5	\$4	\$4
Additional POP3 Account	\$3	\$3	\$2	\$2	\$2	\$2
Additional Domain Alias	\$2	\$2	\$2	\$2	\$2	\$2
Dedicated Static IP	-	-	\$10	\$10	\$10	\$10
Additional Smarter Stats Site	\$5 per month					
Frontpage 2002 Extensions	Free for plans that allow as option (Enabled by request)					

Additional Services (one time fees)	
Additional Smarter Stats Site	\$15 per extra site installed that is not included in a plan
Backup Restore Operation	\$15 per requested restore operation
Site maintenance / creative / content update services	Approx. \$85 / hour depending on complexity
Site review / troubleshooting	Please Call
Development Environment	Please Call

Additional Database Services	
Extra MySQL Database	\$10 per month – 100mb
MS-SQL Database	\$25 per month – 100mb
MS-SQL Database Configuration	\$25 per database configured (one time fee)

Domain Registration Services			
Top Level Domain Type	New Registration	Registration Renewal	Registration Transfer
.CA	\$25	\$25	\$25
.COM, .NET, .ORG .US, .INFO, .NAME, .BIZ	\$25	\$25	\$25

Note: All of our domain registrations are completed via our registration partner and are charged in US dollars. Hosting fees are charged in Canadian dollars.